

# Having a Doubt ?

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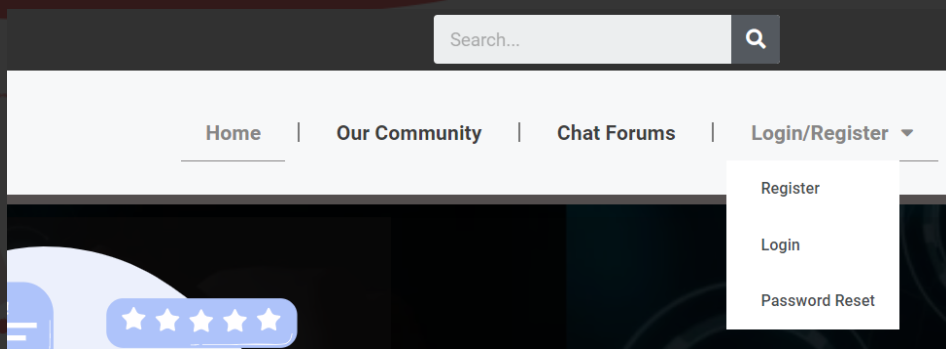


## Ask a Question

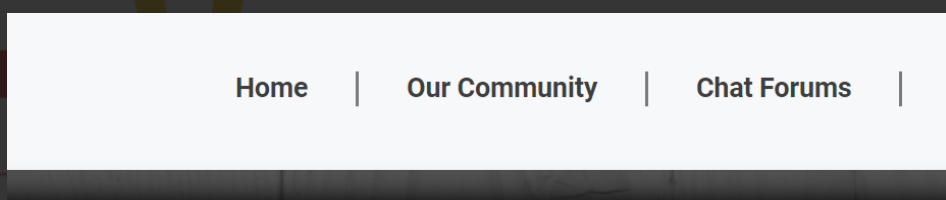
Here is how you can ask a question :

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**Step 1** - Login/Signup on this website.



**Step 2** - Click on Chat forums option in the menu.



**Step 3** - To create a topic, click on the relevant section as shown in the image below -

## Chat Forums

The screenshot shows the 'HPU-Helpdesk Forum' interface. At the top, there are navigation links: Forums, Members, Recent Posts, My Profile, and Logout. A search bar is located in the top right corner. Below the navigation, the forum title 'HPU-Helpdesk Forum' is displayed, along with 'Unread Posts', 'Forums', and 'Topics' links. The main content area is divided into sections. The 'Admissions' section is highlighted with a red arrow pointing to its name. Below it, there are two topic cards: 'Online applications for admission in UG, PG, Ph.D., Ph.D. (Direct), courses' and 'Admit Cards, Roll No. Generation, Examination Center'. The 'B.Ed. Online Counseling' section is also highlighted with a red arrow pointing to its name. Below it, there are two topic cards: 'How to apply for B.Ed. online counseling?' and 'B.ed online counselling 5th round'. The 'Recent Topics' link is also visible.

**Step 4** – It may be possible that the question you are about to ask is already answered by our team.

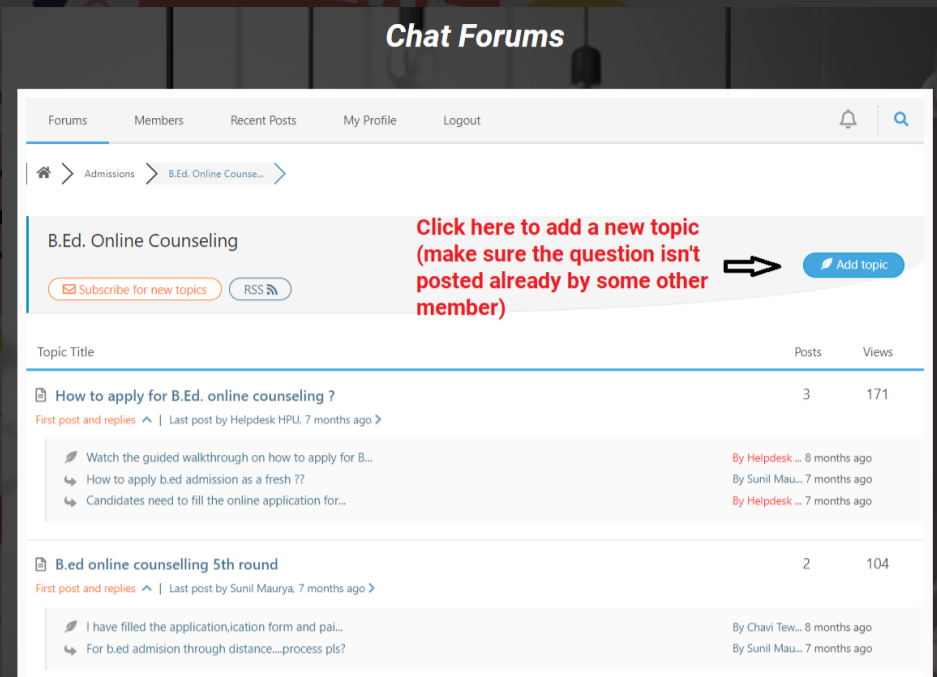
So, Please search the question in the list given below the section or you can use the search bar above (as displayed in the picture) before posting a question. Posting a topic same as an existing one will not receive a reply from our side. However, other members can still reply to it.

The screenshot shows the 'HPU-Helpdesk Forum' interface. At the top, there are navigation links: Forums, Members, Recent Posts, My Profile, and Logout. A search bar is located in the top right corner, with a red arrow pointing to it and the text 'Use this bar to search'. Below the navigation, the forum title 'HPU-Helpdesk Forum' is displayed, along with 'Unread Posts', 'Forums', and 'Topics' links. The main content area is divided into sections. The 'Admissions' section is highlighted with a red arrow pointing to its name. Below it, there are two topic cards: 'Online applications for admission in UG, PG, Ph.D., Ph.D. (Direct), courses' and 'Admit Cards, Roll No. Generation, Examination Center'. The 'B.Ed. Online Counseling' section is also highlighted with a red arrow pointing to its name. Below it, there are two topic cards: 'How to apply for B.Ed. online counseling?' and 'B.ed online counselling 5th round'. The 'Recent Topics' link is also visible.

**Step 5** – To create a topic, click on the relevant section first.

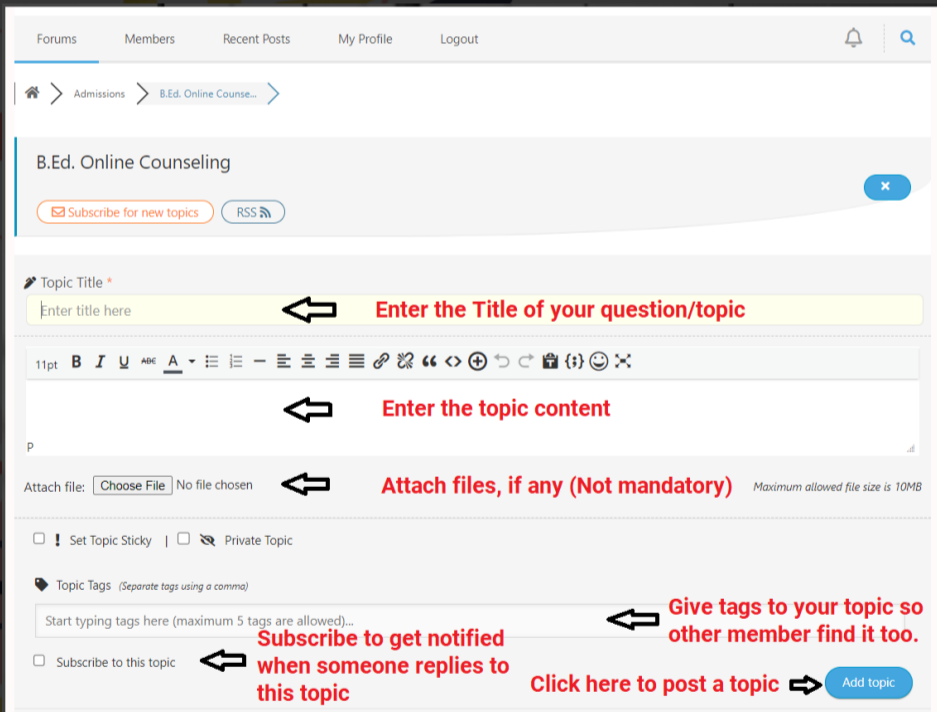
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**Step 6.1** – Click on Add Topic button and post your question, issues and queries.



**Step 6.2** – Enter topic title and content of your topic. You can also attach files if you want to. Give appropriate tags related to your topic/question so other community member can also find your question. If you click on subscribe button, you will be notified when someone replies on your question/topic.

Finally, Click on Add Topic button to post it.



**Step 7** – A member from our team answer all your questions within 24 hours.

*Note – If a user abuses this platform or post a question already asked by some other member, his/her account will be permanently banned from this website.*